



Taking care of your hearing health



Quality, personal hearing care



‘Life enhancing’

“

I sought help from two leading companies but was not confident that I was getting the best advice. Then I found Bridgitte who analysed my case and recommended a [hearing aid] model which had not been mentioned previously. Bridgitte explained why it should suit me, and I learned a lot about hearing in the process. Now I find my life is greatly enhanced. I can follow conversations in the most chaotic places.

”

Garie

Are you getting the hearing care you deserve?

At The Hearing Clinic many of our clients come to us because they're unhappy with the quality of hearing care they've experienced elsewhere. They're disappointed that their expensive hearing aid technology hasn't given them the new lease of life they were hoping for. And, despite being tied into a long term, 'free' after care contract, they're still not getting the results they want.

Does this sound familiar?

Is this you:

- Do you still struggle to hear in certain settings, even with your hearing aids?
- Do you want your hearing aids to perform better so you can start getting the most out of life again?
- Are you so frustrated that you're thinking about giving up your hearing aids completely?

If you answered **'yes'** to one or more of the above questions, then come and see us at The Hearing Clinic.

We'll help you to regain your confidence by providing the right hearing aids for you, backed up by the best quality after care, tailored to your needs.

Rediscover life as it should be: where you're confident, ready to respond in any situation, and getting the most out of every day.





‘A new life, a tremendous change’

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I had been deferring my decision to seek advice about my hearing loss for years. I found Bridgitte very empathetic which gave me confidence that she would find an answer. Everything from the test results through to the installation and use of my aids was explained thoroughly. The final result was fantastic, from the moment she switched them on I felt I had got a new life my wife is so happy she’s telling everyone about the tremendous change in our lives!

Eric

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How are we different from high street hearing services?

Tailored

At The Hearing Clinic we believe in being thorough. We take our time to learn about you, your lifestyle and therefore the situations and environments where you'll be expecting to get the best from your hearing aids. No two people's hearing is the same, so everything we do is fully tailored to your needs.

Flexible

High street hearing services love to tie you into expensive pricing bundles that charge over the odds for hearing aids while offering long periods of 'free' aftercare. At The Hearing Clinic all our prices are unbundled. We don't offer free aftercare as we believe that ongoing hearing healthcare is vital to helping you to hear at your best. When that's free you can't be sure that what you're getting is good quality. Instead, we prefer to give you complete control, choice and flexibility over your aftercare, with a range of options to suit you:

1. Hearing aids, fitting and one follow up.

A great solution if you're keen to stick to a budget.

2. Hearing aids with ongoing aftercare.

For £45 a month* you receive the full suite of aftercare service plus consumables (including batteries). This is a rolling 12 month contract and you can cancel at any time – perfect if you want to know you're always covered.

3. Pay as you go.

This is our 'a la carte' option if you like to keep things flexible.

We also offer convenient finance options to help you spread the cost.

Please visit thehearingclinic.co.uk for an up-to-date price list. *As of February 2017





'Professional, practical, understanding'



From her wide clinical experience of all hearing loss patients, Bridgitte has given me extra special professional care with sympathetic understanding and a very practical approach. I have had so much improvement in my hearing and I highly recommend her clinic.

Julia



Why choose us?



The Hearing Clinic is run by its founder, Bridgitte Harley, a senior audiologist with years of experience of working in the NHS and privately with clients of all ages.

As well as lecturing in audiology at University College London, South African-born Bridgitte has worked for a hearing aid manufacturer teaching people how to get the best out of hearing aids.

Quality service always

Bridgitte set up The Hearing Clinic just over ten years ago because she wanted to provide the people in her local community with the best quality hearing care – particularly after-care, which is such a crucial part of ongoing hearing health and where high street hearing services can sometimes disappoint.

Bridgitte believes passionately in helping people to value and care for their hearing and, today, she helps clients to get the most from their hearing so they can live life to the full.

Recognition

Bridgitte was a runner up in the Audiologist of the Year competition in **2014, 2015 and 2016.**





'I cried, I was so happy'

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I've had hearing issues for years but adapted my lifestyle around it. [But] to top it off I'd started to get tinnitus in both ears, 24/7. I agreed to be fitted with two hearing aids. The day they were fitted I was walking back to the car and could hear the birds and other noises I'd not heard for years! I started crying because I was so happy.

Barbara

”

Three steps to hearing at your best

Do you think that hearing well is all about having the best, most expensive hearing aids? There's more to it than that. **At The Hearing Clinic we take the time and effort to ensure you achieve the great hearing you've been missing.**

Assess and select – 90 minutes

When you first come to see us, we'll do a hearing assessment to learn more about the cause and degree of your hearing loss. We'll find out as much as we can about your lifestyle, hobbies and interests so we can understand the settings where your hearing aids will be working, for example in noisy restaurants, watching TV, going to the theatre, listening in work meetings.

Then we'll look at how your existing hearing aids are performing. Are they the right ones for your needs? If you need new ones, we'll talk you through the options that are right for you. You don't necessarily need the latest, state of the art option. What's important is that it works for you. We're not tied to any particular hearing aid manufacturer so we'll give you completely impartial advice.

Tailor and test – 90 minutes

When your hearing aids are ready, it's time to have them fitted and programmed. You can have the best hearing aids in the world, but if they're not programmed properly – to suit your hearing and how and where you'll be using them – they'll be frustrating to wear, and you may give up on them altogether. It's vital that the programming is done correctly, and that you know how to get the best from them.

Tailored aftercare options

Once you're up and running with your hearing aids, you can choose the aftercare that suits you. Aftercare plays a crucial part in helping you to hear at your best, so we provide 'unbundled' costs – that means the price of your hearing aids is separate from your aftercare. As well as giving you complete control and flexibility, plus an initial upfront saving compared to high street services, this approach enables us to provide you with top quality, completely tailored care.



'Back to normal'

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I can't begin to explain the difference [my hearing] aids and Bridgitte have made to my life. They've also changed the lives of my family as I'm back to my normal, happy and outgoing self! Thank you Bridgitte for everything you've done for me and my family. You're a true professional and kind, compassionate and understanding.

”

Barbara

Rediscover life as it should be

Book your **FREE 20 minute hearing check**. We're in Hitchin, Radlett and St Albans, so there's sure to be a clinic near you.

We look forward to meeting you and helping you to hear at your best.



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Hitchin, SG5 1HR

Hitchin

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Radlett, WD7 7LB

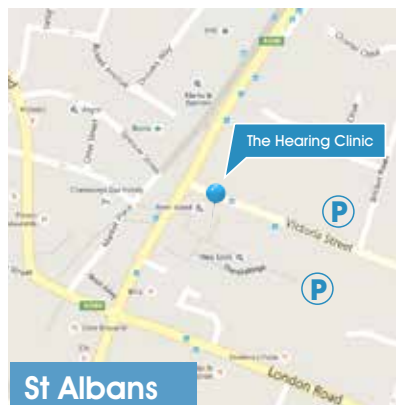
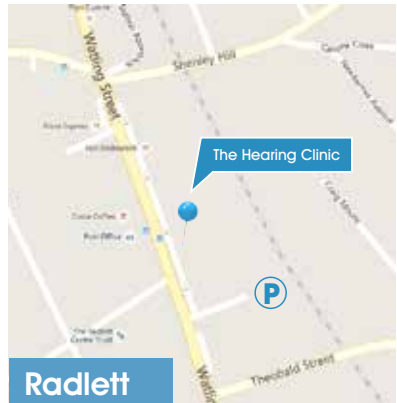
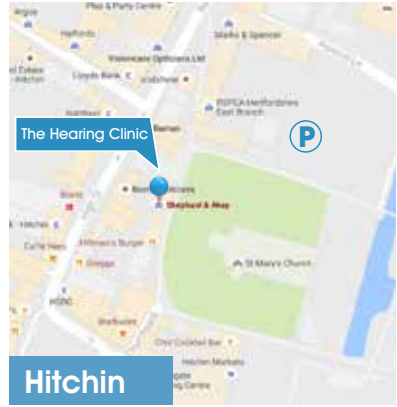
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Take care of your hearing health



British Tinnitus Association Corporate Member 2016/17

